

# HELPED ONE OF THE SPECIALIST RETAILER OF TOUR, EXPERIENCES AND ATTRACTION COMPANY WITH **MANAGED SERVICES AND INFRASTRUCTURE AS A SERVICE (IAAS) ON AZURE**



## SUCCESS STORY

### INDUSTRY:

Travel & Hospitality

### OFFERING:

IaaS on Azure & Managed Services

### CUSTOMER OVERVIEW

Isango! is a specialist retailer of tours, experiences and attraction tickets. It works across 300+ destinations with more than 10,000 experiences to choose from. Working alongside the best local operators from around the world, Isango curates travel content, products and services, ensuring it's customers are well informed and easily able to choose the right experience for them.

## KEY BUSINESS CHALLENGES

- Isango was exploring a partner with capabilities to migrate Sitecore infrastructure from IaaS to PaaS. This was to eliminate the overhead of managing and maintaining IaaS platform.
- They were also looking forward to support on validation of architecture as per the best practices, infrastructure optimization and cost optimization
- Being compliant to security regulations and compliances was also a key requirement
- The application team was looking for application monitoring services that would help them in identifying performance bottlenecks

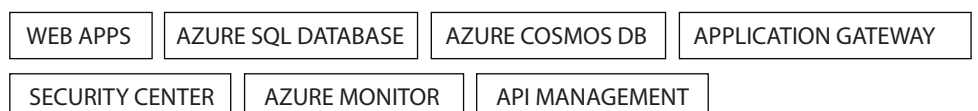
## SOLUTION

- Progressive team helped Isango by validating the architecture and suggesting changes as per the best practices. The Sitecore architecture was also reviewed
- Post achieving the right architectural posture we migrated the IaaS to PaaS
- Further cost optimization was achieved by moving the subscription from MOSP model to CSP model
- Progressive Team enabled the Azure Security Centre. (Azure Security Centre is a unified infrastructure security management system that strengthens the security posture of data centers and provides advanced threat protection across the hybrid workloads on the cloud)
- We consulted the application owner and business owners to explore key metrics and configured the monitoring of same using Application Insights and Azure Monitor. Performance monitoring capabilities of App Insights is now helping in monitoring and detecting performance anomalies

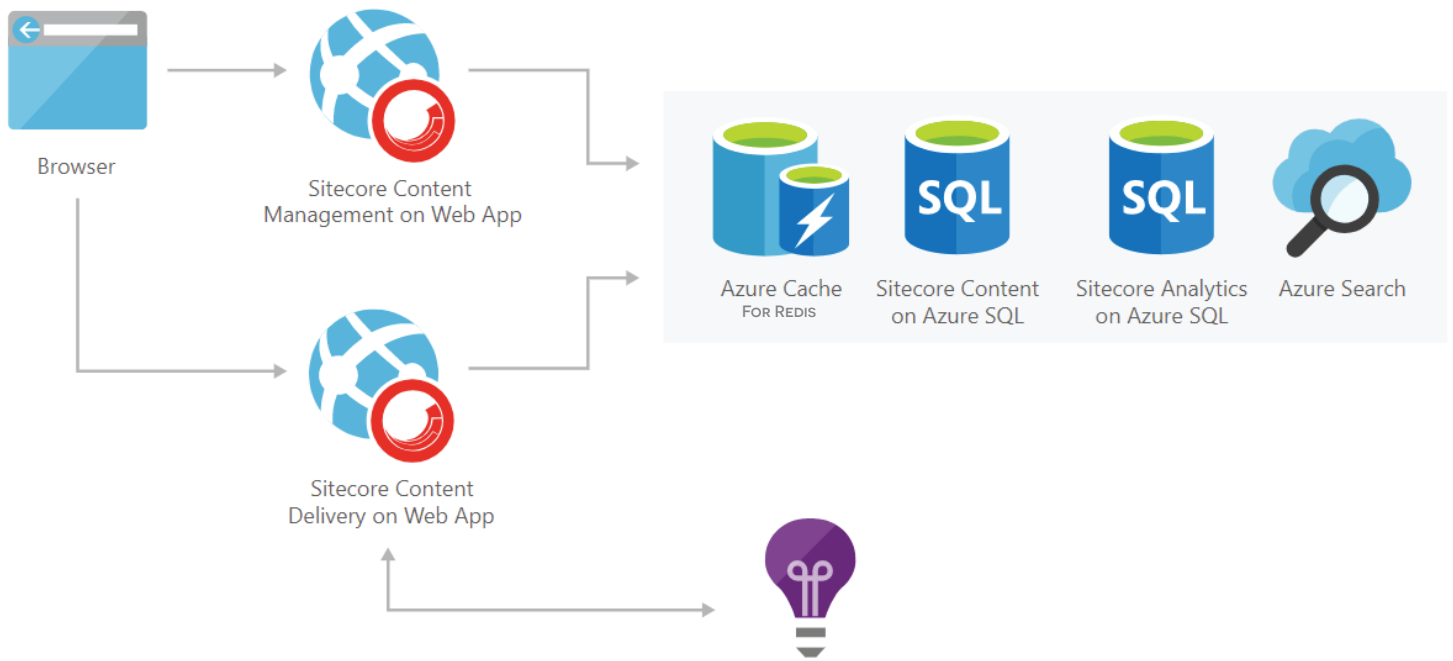
## BENEFITS

- Approximately 15% cost saving achieved annually
- Improved performance bottleneck detection capabilities thus improving the mean time to resolution & improved security posture

## SERVICES USED



## REFERENCE ARCHITECTURE



Pls note this is a referential architecture for Scalable Sitecore marketing website (source: azure.microsoft.com). Actual client's architecture will have certain customization.

### ABOUT PROGRESSIVE INFOTECH

Trusted IT partner since 1998, Progressive Infotech provides a comprehensive suite of transformation and support services. The offerings span across cloud, digital and support operations, delivered through a matured and scalable service delivery model. In every client engagement, Progressive ensures clients realize higher ROI, stretch the intrinsic value of existing IT investments and are better prepared for emergent market changes.

**Gartner lists Progressive Infotech as a notable vendor in Magic Quadrant for Public Cloud Infrastructure Managed Service Providers, Worldwide 2018- Asia/Pacific Context.**

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